



# Kuranda Scenic Railway Part 1

## About the train and how to book a trip

Kuranda Scenic Railway



Easy English

## Blue words



Some words in this book are **blue**.

We write what the blue words mean.

## Help with this book



You can get someone to help you

- understand this book
  
- find more information.

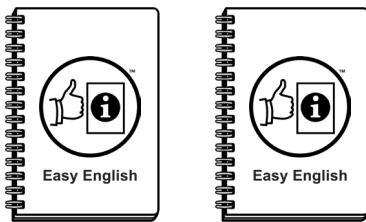


Contact information is at the end of this book.



## About this book

This book is from Kuranda Scenic Railway.



We have **2** books about our Kuranda Scenic Railway.



This book is **Part 1**, about

- the train
- how to book a trip.





You should read this book **before** you read our other Easy English book.



Our other book is called **Kuranda Scenic Railway Part 2 Getting ready for your trip and travelling on the train.**

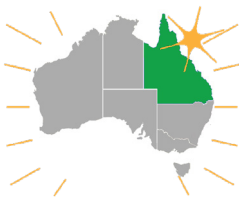


There is a web link for Part 2 at the end of this book.

## The Kuranda train trip

The Kuranda train line is

- more than 1 hundred years old
- **heritage listed.**



Heritage listed means special to our history.



The train goes all the way from **Cairns** to **Kuranda**.

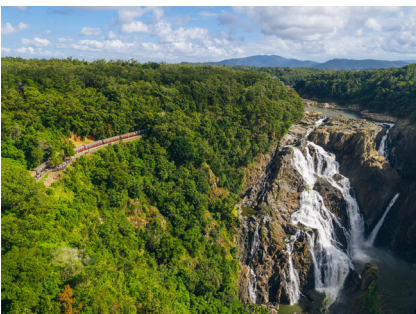
Kuranda is a village in a rainforest.

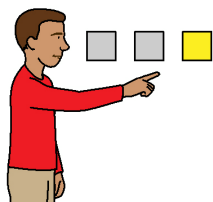


The trip goes for 2 hours.

On the trip you will

- learn about local history
- see old and beautiful nature, like rainforests and waterfalls.





You can choose which **class** to book for your trip.

Class means level of service.

## 1 Heritage Class



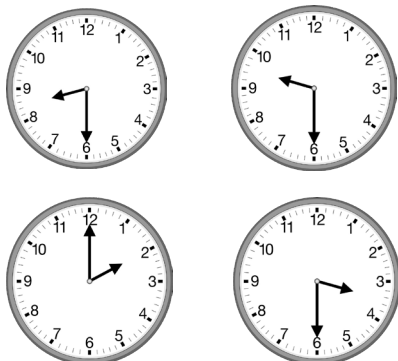
Heritage Class is our traditional style service.

Some of the train carriages are more than 100 years old.



The seats on the train are like benches.

You can book Heritage Class for the 2 trains that leave from



- **Cairns** and go through **Freshwater** in the morning
- **Kuranda** in the afternoon.

## 2 Gold Class



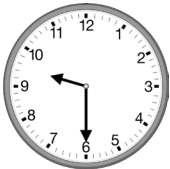
Gold Class is our **luxury** service.

Luxury means something that is

- comfortable
- elegant or stylish.

The seats are like lounge or sofa chairs.

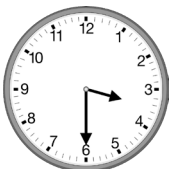
You can book Gold Class for the trains that leave from



- **Cairns** at 9.30 am



- **Freshwater** at 9.55 am



- **Kuranda** at 3.30 pm.



Heritage Class and Gold Class customers can travel in a carriage that is **accessible**.



Accessible means easy to

- move around
  
- use.

You can go to our website to see what the trains are like inside.



Website [ksr.com.au/tourpackages/pages/tour-our-train.aspx](http://ksr.com.au/tourpackages/pages/tour-our-train.aspx)

There are 3 main stations on the train line.

You can choose where to

- get on the train
  
- get off the train.







## 1 Cairns station

The trains go from **Cairns** to

- **Freshwater** station
- **Kuranda** station.



Cairns to Freshwater takes about 25 minutes.

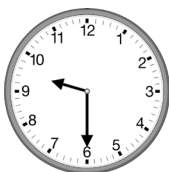
Freshwater to Kuranda takes about 1 hour and 25 minutes.

There are 2 train services from Cairns every day.



The trains leave **Cairns** at

- 8.30 am
- 9.30 am.



## 2 Freshwater station



Freshwater station is where most people choose to get on.



The train goes from **Freshwater** station to **Kuranda** station.

There are 2 train services from Freshwater every day.

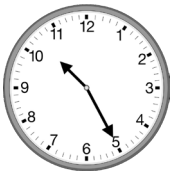


The trains leave **Freshwater** at

- 8.55 am



- 9.55 am.



The trains get to **Kuranda** at

- 10.25 am



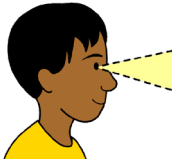
- 11.25 am.

## Barron Falls

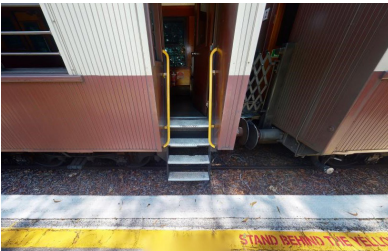


Between **Freshwater** station and **Kuranda** station there is a stop for 15 minutes at **Barron Falls**.

Barron Falls is **not** a full station.



You can get off the train to see the waterfall from the platform.



There are only steps to get off the train.



There is a big gap between the train and platform.



If you **cannot** use steps you need to stay on the train for the Barron Falls stop.

### 3 Kuranda station

There are 2 return trips from **Kuranda** every day.



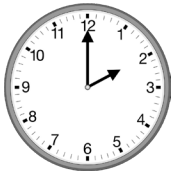
The trains go from **Kuranda** back to

- **Freshwater** station

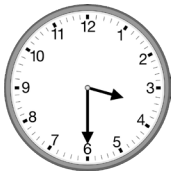


- **Cairns** station.

The trains leave **Kuranda** at



- 2 pm



- 3.30 pm.



The trains get to **Freshwater** at

- 3.32 pm



- 5.02 pm.



The trains get to **Cairns** at

- 3.55 pm



- 5.25 pm.

You can see photos of the stations on our website.



Website [ksr.com.au/pages/our-stations.aspx](http://ksr.com.au/pages/our-stations.aspx)

You can see what the trips cost on our website.



Website [ksr.com.au/tourpackages/pages/rail-ticket-prices.aspx](http://ksr.com.au/tourpackages/pages/rail-ticket-prices.aspx)

## You can book a day package tour



There are many things to see and do in Kuranda.

You can book a day package tour that includes

- travel to and from Kuranda
- activities in Kuranda, like seeing the rainforest and wildlife.



You can find out more about tours on our website.



Website [ksr.com.au/tourpackages/pages/tourpackages.aspx](http://ksr.com.au/tourpackages/pages/tourpackages.aspx)

# How to book your trip

## Phone us



You can call to check if we have seats available for a trip.



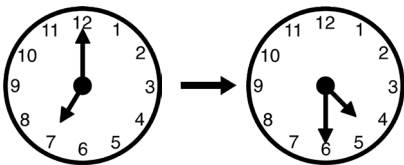
If you are calling in Australia

Call 1800 577 245



If you are calling outside of Australia

Call +61 7 4231 9045



Every day 7 am to 4.30 pm Queensland time.



We are **closed** on 25 December, Christmas Day.



If you need any help to use the train please talk to us when you book your trip.

## Visit us at our train stations



### Cairns station

Address

Bunda Street

Cairns



### Freshwater station

Address

Kamerunga Road

Freshwater



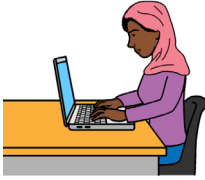
### Kuranda station

Address

Coondoo Street

Kuranda

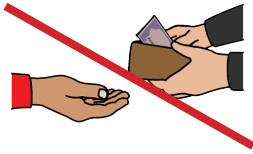




Check online to see what times our stations are open for you to book a trip.



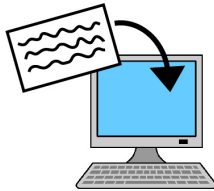
Website [queenslandrailtravel.com.au/  
planyourtrip/findyourstation](http://queenslandrailtravel.com.au/planyourtrip/findyourstation)



You **cannot** pay with cash at the stations.



You can pay with a credit or debit card.



## Email us

Email [ksrres@qr.com.au](mailto:ksrres@qr.com.au)

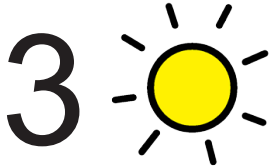
## Fill in the form on our website



Website [ksr.com.au/pages/securebooking-enquiry.aspx](http://ksr.com.au/pages/securebooking-enquiry.aspx)

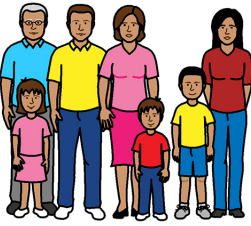


After you fill in the form we will call you to book your trip together.



We will call you within 3 days.

## If you travel with a carer



A **carer** can be

- a family member or friend



- a paid support worker.



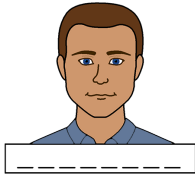
A carer can travel with you for free if you have

- a disability

and

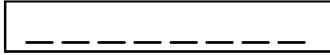


- a **Companion Card** or a similar card from another country.



When you book your trip we will ask you

- the name of the carer



- the type of card and the card number



- if you need any other help when you travel.

You can find out more about travelling with a carer on our website.

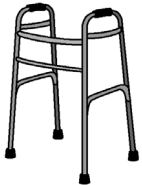


Website [ksr.com.au/pages/travelling-with-a-carer.aspx](http://ksr.com.au/pages/travelling-with-a-carer.aspx)

## If you travel with a mobility device



A **mobility device** is equipment you use to move around.



For example

- a walker



- a wheelchair.



Check our website for information about using a mobility device at our stations and on our trains.



For example

- what can fit on the ramp or lift to get on and off the train

- what can fit on the train.



Website [ksr.com.au/accessibletravel](http://ksr.com.au/accessibletravel)

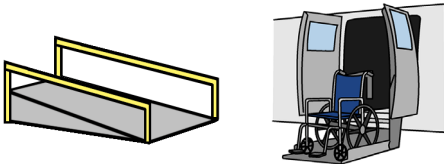
Check our website to see how heavy the things you bring can be.



Website [ksr.com.au/pages/luggage.aspx](http://ksr.com.au/pages/luggage.aspx)



When you book you can say if you need help to move around.



For example, help to

- get on and off the train, like with a ramp or lift



- find your seat.

## If you travel with an assistance animal



**Assistance animal** means an animal that is trained to support people with disability.

For example, guide dogs.



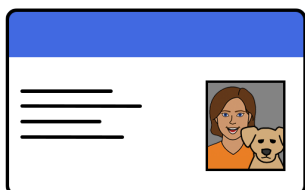
You can find out more about travelling with assistance animals on our website.



Website [ksr.com.au/Pages/Joining-or-leaving-the-train.aspx](http://ksr.com.au/Pages/Joining-or-leaving-the-train.aspx)

When you book your trip we will ask you

- about the animal, like the type and its name



- what type of assistance animal pass you have

- what the expiry date is on the pass.

## After you book your trip



You can read our other Easy English book about the Kuranda train service on the Queensland Rail Travel website.



The book is called **Kuranda Scenic Railway Part 2 Getting ready for your trip and travelling on the train.**



Website [ksr.com.au/Pages/Alternate-formats.aspx](http://ksr.com.au/Pages/Alternate-formats.aspx)



## More information



For more information contact  
Kuranda Scenic Railway.

## Phone us



If you are calling in Australia

Call            1800 577 245



If you are calling outside of Australia

Call            +61 7 4231 9045



Every day 7 am to 4.30 pm Queensland time.

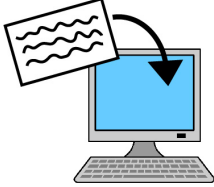


We are **closed** on 25 December, Christmas Day.

## Contact us online



Website [ksr.com.au](http://ksr.com.au)



Email [ksrres@qr.com.au](mailto:ksrres@qr.com.au)



You can read our other Easy English books on the Queensland Rail Travel website.



Website [ksr.com.au/Pages/Alternate-formats.aspx](http://ksr.com.au/Pages/Alternate-formats.aspx)

## If you need help with English



Use the free Translating and Interpreting Service or TIS to make a phone call.

You can call the TIS in your language.



Call 131 450

Give the TIS officer the phone number you want to call.

## If you need help to speak or listen



Use the National Relay Service to make a phone call.

You must sign up to the service first.



Website [accesshub.gov.au/nrs-helpdesk](https://accesshub.gov.au/nrs-helpdesk)



Call 1800 555 660

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